

**WE PROTECT OUR PEOPLE.
WE PROTECT YOUR WORLD.**



PROJECT



ZURICH



ZUCCHETTI



The **COVID-19** outbreak made it necessary to rethink the way people live together and collaborate, even at companies.

Zurich, which has always had protection as its mission, wanted to ensure the **maximum safety of its people by rethinking on-site work processes** and applying a technological HR digital transformation that guaranteed **effectiveness** in preventing contagion, organisational **efficiency** and **sustainability** even in the post-COVID period.



The Project Back to Work

focuses on **safety and empowerment of people** and was implemented with an **integrated technological ecosystem** of software and apps developed with **Zucchetti** (former partner for the main HR processes):

1. A HEALTH-CHECK SYSTEM FOR ACCESS TO THE PREMISES

Through the ZConnect app each employee fills in a **self-assessment questionnaire** on his or her state of health. The result assigns, according to criteria customised by Zurich, an eligibility value for access to company premises (traffic light logic: green - red), ensuring privacy of sensitive data and control by the HR Office and Health and Safety. Specific analysis dashboards allow for real-time tracking of phenomena.





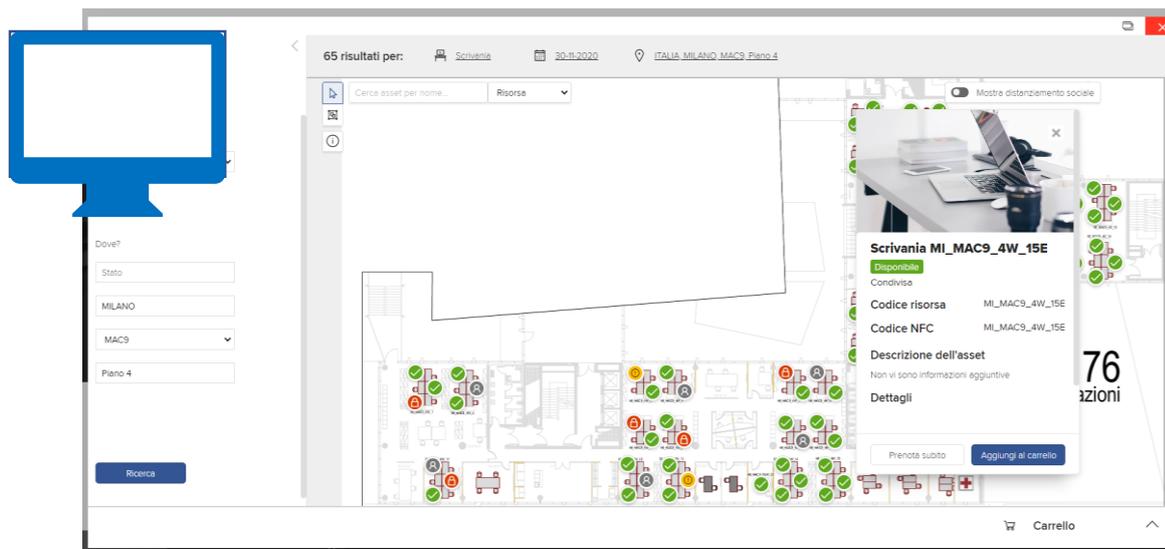
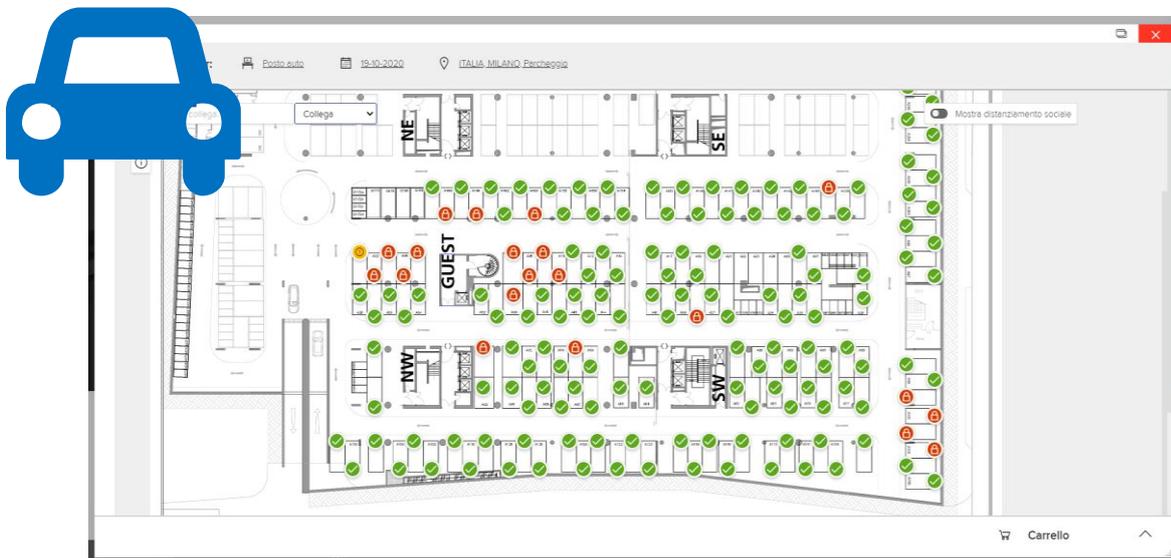
2. INTEGRATION WITH ACCESS CONTROL

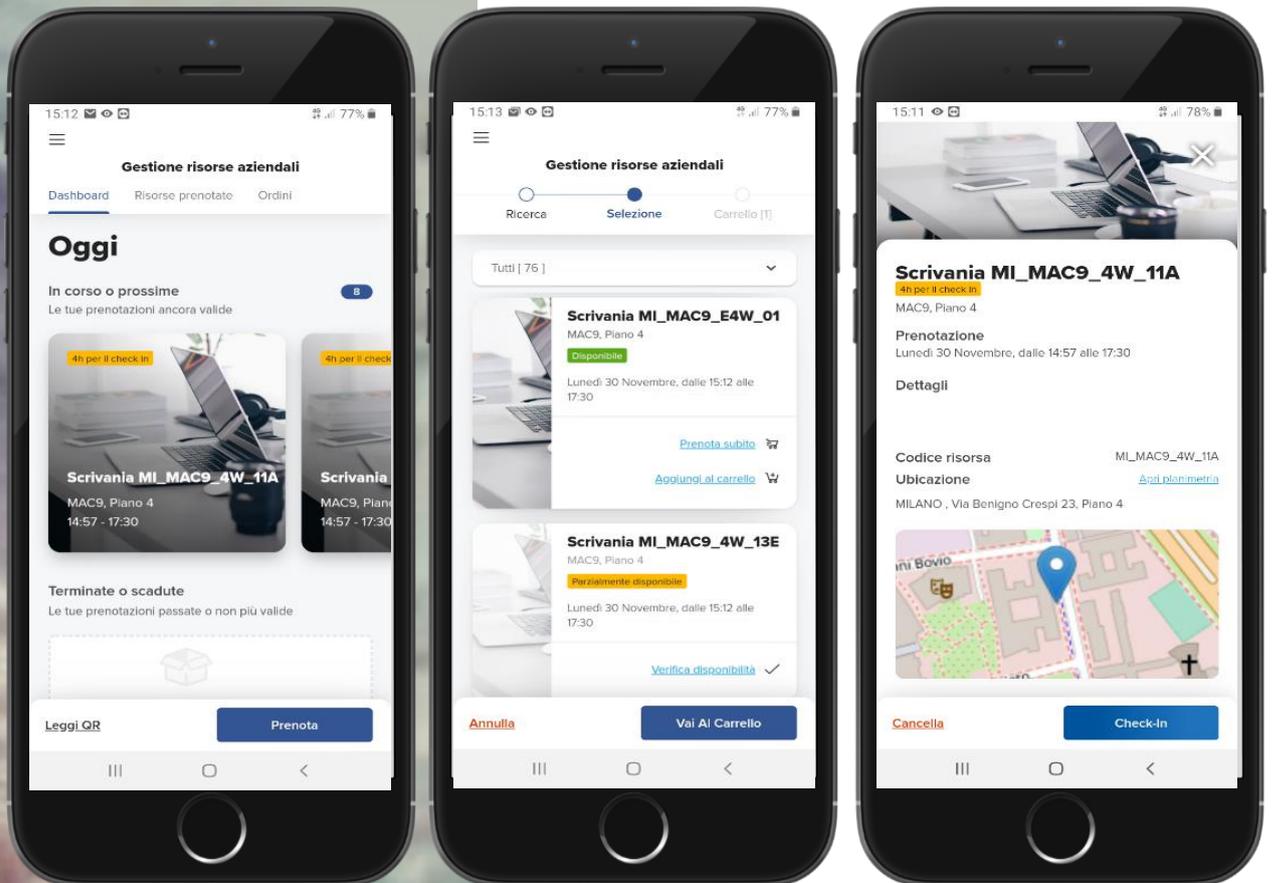
The employee eligible for access is automatically allowed to enter the office.

The badges of unsuitable employees do not allow the opening of the gates, thus guaranteeing **effective application of security protocols**.

3. THE APP ZWORKSPACE TO BOOK WORKSTATIONS AND PARKING SPACES

The employee books the parking space or workstation among those chosen by the algorithm to ensure **correct distancing**.





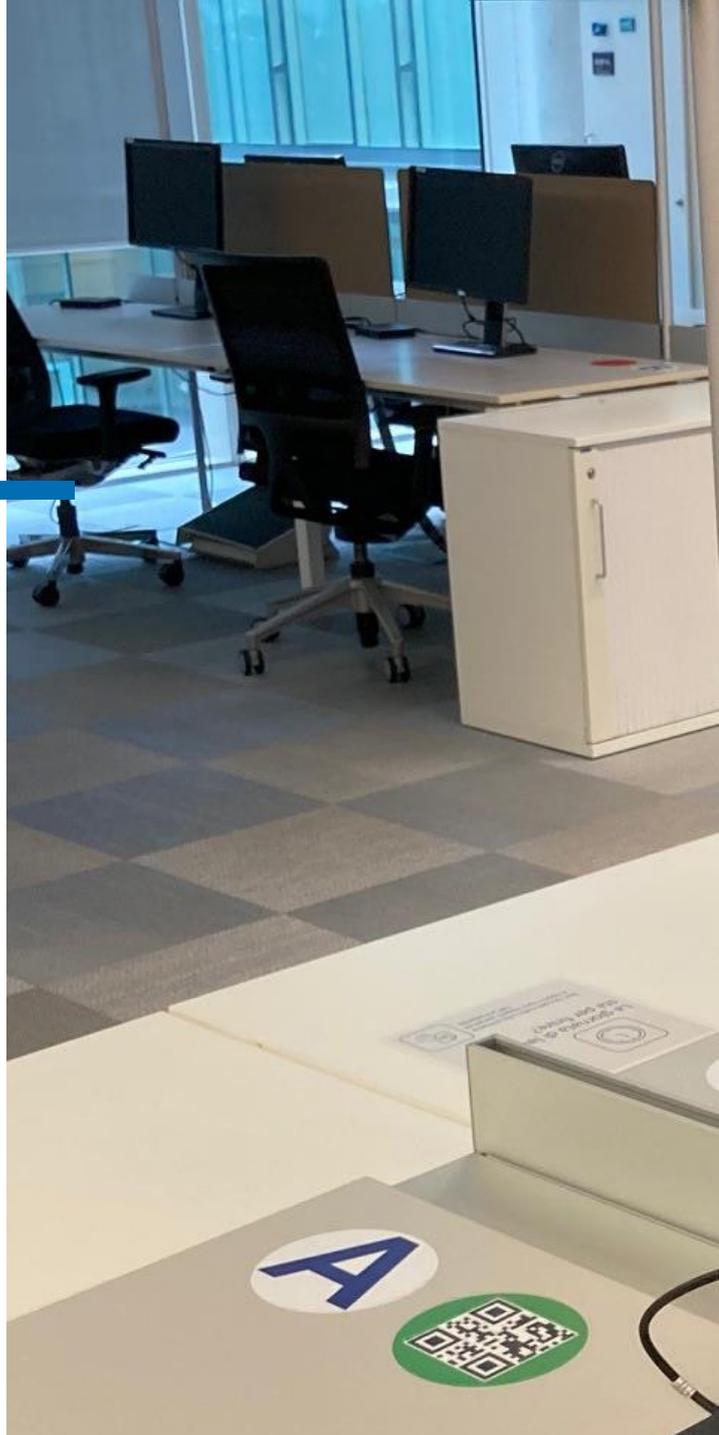
The system will also guarantee flexible management of offices and parking spaces in the future, with great benefits for management costs, for the introduction of advanced smart working logics and for the control of the use of each desk.



Also, not to be overlooked are the **savings on operating and sanitizing costs** by being able to know in advance the stations that will be occupied in the following days.

4. CHECK-IN VIA QR CODE FOR WORKING AT DESKS

Using the smartphone, the person frames a unique QR Code positioned on each station, and therefore declares the actual occupation of the desk (**check in**) and when it is freed (**check out**).





The project was activated promptly after the first wave of the pandemic and **involved over 1,200 employees**.

With the resumption of infections, employees today take advantage of smart working.

However, these technologies are already ready for the return to normalcy, enabling a new agile work organisation and further advantages of efficiency, satisfaction, work-life balance and reduction of building management costs.

“Giving employees the opportunity to return to the office after several months of smart working will allow for striking the right balance between agile work and office work, facilitating new dynamics of socialisation and conversation.”

Federica Troya

Head of HR and Services at Zurich Italy



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